

CLIENT: FOYLE PORT
APPLICATION: ASSET HQ
DATE: 2010 - Present

INTRODUCTION

The Foyle Port selected IEB Software to provide an Asset & Maintenance Management software system to replace previous outdated and time consuming methods, helping to optimise business performance.

CLIENT REQUIREMENTS

As part of a long-term business improvement strategy our client undertook a management review in order to identify areas within the organisation where performance and efficiency could be improved. They recognised that:

- The recording and scheduling of maintenance was quickly becoming outdated
- There was a lack of focus for completion of tasks in the allocated time
- No easily accessible list of every asset owned and operated by the Port
- Senior managers didn't have a way of simply checking the status of completion on tasks taking place.
- No easily accessible documentation for managers and engineers
- There was no automatic signalling system in place to highlight or warn of any notifications regarding assets.

Solution

IEB Software worked closely with the port to create a system that was tailored to their specific requirements. The completed system allowed the port to:

- Add, manage and view details of each asset separately
- Schedule maintenance along with a printable list of tasks to be performed
- Report defects to the appropriate department
- Monitor and review all maintenance carried out on any selected asset
- Access the database anywhere in the world through integration with the ports own off-site remote access portal
- Connect all required users to every asset in one centralised system
- Access the database on portable devices using the mobile version

TESTIMONIAL

"IEB offered a leading solution to the design and development of software which could be integrated with our own server system."

"The adoption of the IEB Asset Maintenance product has led to a transformation in the procedures of LPHC. Maintenance efficiency has improved in terms of time management, one example being that it has led to the basic maintenance scheduling being taken from the workload of the engineers. "

"Centralisation of the asset management operations means that all assets from each department can be found in one location. Training of employees on separate asset maintenance software is now no longer necessary thus reducing company expenditure."

George Cuthbert, Port Engineer